Certified Scrum Master (CSM)

# MAYURI BORAH

***email id:*** [mayuriborah275@gmail.com](mailto:mayuriborah275@gmail.com)

***Phone no:*** +91 8444849684

# Objective :

# Seeking a creative, challenging and growth-oriented career to optimally utilize and enhance my skills in a progressive organization that offers professional growth.

# Profile :

I am a passionate Project Manager/Scrum Master with IT experience in managing complex projects, coordinating a workforce team of 40+ employees, supporting business solution software and analyzing business operations. Skills include analytical thinking, providing consistent proven results and creative problem-solving capabilities, team and client management, extremely good communication and interpersonal skills, following Agile way of work. Able to apply customer service concepts to IT to improve user experience for clients, employees, and administration. Initial IT experience involves responsibilities of Senior Software Test Engineer with knowledge of different types of testing like functionality testing, integration testing, system testing, regression testing, re-testing, smoke testing etc as well as in depth understanding of SDLC, STLC, Bug life cycle with knowledge of SQL database.

**Work Experience:**

**Total years of Experience : 6+ years**

**Company : Eyefinity (On payroll of OptiRise Software Pvt Limited)**

**Projects : Acuity Logic Enterprise, MVC, Eyefinity Practice Management**

**Duration : September 2020 to Current**

**Roles and Responsibilities:**

* Worked with the cross-functional to identity cross-team dependencies and manage inter-team tasks, and facilitated scrum team in cross locations.
* Agile Tools: JIRA , Burndown chart, Confluence
* Multi- Level Testing: Worked with QA team members and facilitated all levels of testing.
* Ensured all stories are tested prior to deployment.
* Tracked Velocity: Tracked and communicated team velocity and sprint/release progress.
* Facilitated Release Planning Sessions: Collaborated with team and business owner to determine what each release should include and when it should be delivered.
* Iteration Planning Sessions: Prioritized highest-value product deliverables..
* Iteration Review/Demo Sessions: Demonstrated completed functionality to key stakeholders showing progress; gained important feedback that was implemented fast.
* Iteration Retrospective Sessions: Reflected on project and process issues, took appropriate action.
* Continuous collaboration and process improvement implementation.
* Finance/Budget: Tracked project finances
* Act as an agile coach for team, product owner, stakeholders, and executives.
* Responsible for release planning, sprint planning, sprint retrospective, daily scrum, resource planning, schedules, mitigation of risks and issues.
* Assist Product owner in backlog grooming (prioritization & estimation) and establishing acceptance criteria.
* Facilitated meeting with product owners, business, and cross functional teams.
* Work effectively on conflict management
* Scheduling meetings and initiate the topic of discussion
* Providing all support to the scrum teams using a servant leadership.
* Responsible for training new SMs to follow agile/scrum.
* QA knowledge involves-Smoke testing, Functional testing, integration testing, system testing, re-testing, regression testing, bug life cycle, STLC, SDLC

**Company : Fabex Tech Solutions Pvt Ltd**

**Projects : Smart Stingray version 2.1.4**

**Duration: June 2018-December 2019**

**Roles and Responsibilities:**

* Worked as Scrum Master plus Senior QA in a 7 member agile team
* Introduced and trained teams to adept scrum methodology and JIRA across the entire IT portfolio.
* Implemented JIRA to manage and track agile projects in a structured manner for entire IT portfolio.
* Lead two distributed scrum teams and scrum of scrum meetings
* Facilitated meeting with product owners, business, and cross functional teams
* Assist product owner in backlog grooming (prioritization and est­imation) and establishing acceptance criteria.
* Successfully migrated a process from Waterfall to Scrum within 3 months using JIRA.
* Responsible for release planning, sprint planning, sprint retrospective, daily scrum, resource planning, schedules, mitigation of risks and issues.
* Worked as an active QA in a agile scrum team.

Involved in test planning, test cases writing, bug reporting and defect tracking.

* Responsible for training new SMs to follow the agile/scrum
* Worked with the cross-functional to identify cross-team dependencies and manage inter-team tasks, and facilitated scrum team in cross locations.
* Tools :JIRA , MS PowerPoint, MS Excel, MS Word, Sharepoint

**Company : Toshniwal Enterprises Controls Limited**

**Projects: Flexi Rural Solution**

**Duration: May 2015- May 2018**

**Project Description :** The project Flexi Rural Solution is a complete GSM based solution for the development of rural areas. The project was the part of R&D unit of the company. The project involves design, development , testing and implementation of Micro BTS. Operation and Management unit of the Flexi Micro BTS is monitored through OMC application, where all the network components are listed and monitored.

**Job Role :** Served as a key member of R&D team . Worked as one of the active member of software QA testing team in developing and implementing quality -assurance and quality -control methodologies to ensure compliance with BSNL QA standards and TSTP specifications.

# Roles and Responsibilities:

* Developing testing plans and execution process by understanding technical specifications
* Executing test plans and implementation process by following BSNL standards
* Preparing test scripts and application test data
* Involved in test planning
* Reviewing test plans and administering network environment
* Identifying Quality Center tools for successful test execution
* Defect log in JIRA
* Bug reporting and defect tracking
* Involved in cross-team meetings
* Experience in predictive Waterfall model
* Involved in Micro BTS installation and testing in rural areas of Arunachal Pradesh
* Involved in R&D Activities and Documentation of Flexi Pod

# Academic Details:

Master of Technology, Telecommunication Engineering, 2015, CGPA 8.7

**Publications**

**Active noise cancellation using adaptive filter algorithms and their comparative performance analysis**. Mayuri Borah, Arpita Banerjee.Computational Science and Engineering

– Deyasi et al. (Eds) © 2017 Taylor & Francis Group, ISBN 978-1-138-02983-

**Study of Fisheye Routing Protocol in NS3 and its Comparative Analysis with AODV, DSDV and OLSR**. Anindya Sankar Roy, Mayuri Borah, Arpita Banerjee. International Journal of Advanced Research in Science and Engineering, ISSN(O):2319-8354 , ISSN(P): 2319-8346, Dec 2016

**“ Flexi Rural Solution for Connecting Rural Areas – An Overview”**, IETE Eastern Zonal Seminar with ISF Congress, July 2017

# Personal Details:

***Name:*** *Mayuri Borah*

***Date of Birth:*** 05th October 1988

***Father's Name:*** Rajen Borah

***Languages Known:*** English, Hindi***,*** Bengali, Assamese

***Hobbies and Interest:*** Backpacking, Scuba Diving

# Declaration:

I hereby declare that all the information provided above is correct to the best of my knowledge and belief.

**Place: *Mayuri Borah***

**Time:**